

	Self Managed	Plan Managed	Agency (NDIA) Managed
Can I use registered providers for supports and services?	YES	YES	YES
Can I use any providers I choose for supports and services?	YES	YES	NO (registered only)
Do I need to keep all invoices/receipts for 5 years?	YES	NO	NO
Do I need to pay bills and make claims from the NDIS portal or app?	YES	NO	NO
Can I ask providers for copies of all invoices?	YES	YES	YES
Will billing issues be resolved for me?	NO	At some level (but still your responsibility)	YES
Should I set up a separate bank account?	YES (not required, but a very good idea)	NO	NO
Do I have the power to approve each payment from my plan to providers?	YES	YES (ask your plan manager)	NO
Can I easily see all my plan balances and invoices claimed at any time?	YES (NDIS App)	Depends on what your Plan Manager offers	NO
Is there an app for me to keep track of everything?	Can use NDIS CORE plan funds to buy	Depends on what your Plan Manager offers	NO (balances/basic claim info only)
Do I need to pay my providers up front?	Depends on your providers	Depends on your providers	NO
Can I be reimbursed for continence aids I bought at the local supermarket? (assuming they're needed for disability reasons)	YES	YES	NO
Can you claim higher than the \$\$ caps in the NDIS Price Guide?	YES	NO	NO
Can I use my funds for courses and resources/memberships about disability and/or self management?	YES	YES	If provider is registered

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