

End of Plan Reviews: Plain English

What you need to know when your plan is about to finish!



This is all about the options when your NDIS plan dates are ending. This handout does **not** cover what to do when you get a plan you don't like.

1. Plan Auto-Extension

If the NDIS haven't made you a new plan, you will still get an Auto-extension.

Your old plan will now be a year longer and it will have extra money in it.

When you have a Plan Extension, the new extra money is added to any leftover money from your old plan.

This Plan Extension will end when the NDIS gives you a new plan that they write.

It is illegal for the NDIS to not give you a plan if you are eligible but they do not always have to put lots of extra money in it.

2. Plan Renewal

A Plan Renewal is when you get a whole new plan and it is a copy of your old plan.

It has a new start and end date on it, but will have the same funded in it as your last plan.

You can't use the new money to pay for supports and services that happened before the new plan started.

Sometimes the new plan will start straight away after you talk to your LAC or Planner.

Sometimes the new plan will start weeks or months later.

You will get a whole new plan to download in the NDIS MyPlace portal.



3. Light Touch Plan Renewal

This is almost the same as the Plan Renewal (#2 above) and is a “repeat” of your old plan.

Sometimes a planner or an LAC will chat with you for a “check-in”.

If things are going well with your current plan, and the planner or LAC decides you can have a Light Touch Plan Review, you get a new plan the same as your old one, but with a few little changes.

The changes to your plan might include:

- How the money is managed in your plan – switching to Plan, Self or Agency Management
- Adding in some new equipment you need
- Taking out equipment you already have

4. Full Plan Review

This is the regular full Plan Review meeting – on phone or in person.

This is usually when things have changed for you or you have new goals and need different supports to be funded.

You should provide reports from your therapists for this review, and other documents (Check out our Guide and resources: Plan Reviews 3 – Getting Ready for Review).

If you have not used much of your funding over the past year, or you have some big changes, or your old plan had more funding than what they expect, you will likely have a Full Plan Review.

How do you get the type of review you want?

Have a think about which type of review might work best for you.

Two or three months before your current plan plans, call your local LAC, or call the NDIS Call Centre on 1800 800 110 or email the NDIS on enquiries@ndis.gov.au and let them know what sort of review you would like.

You might get your choice, but you might not. But you can ask.

If your new Plan does not have what you need, you can ask for a Review of a Reviewable Decision (some people call that a RORD or S100 Review), but you can't have this while you are on an Auto-Extension. If that happens, you can ask for a Change of Circumstances Review!

My Plan is about to end! What are my options?		Plan Auto-Extension	Plan Renewal	Light-Touch Plan Renewal	Full Plan Review
Do I have a full Planning Meeting?		No	No	No	Yes
Do I have a shorter conversation or chat with my LAC or Planner?		No	Yes	Yes	Yes
What Plan will happen if I haven't had any contact with my LAC or planner and my <i>old</i> plan is ending?		Yes	No	No	No
Can I ask my LAC or Planner for this kind of <i>new</i> Plan? (they <u>don't</u> have to say yes, by the way)		No	Yes	Yes	Yes
Can I get a <u>two year</u> Plan?		No	Maybe	Maybe	Maybe
Will my funding in the <i>new</i> Plan be pretty much pro-rata of my <i>old</i> Plan?		Yes	Yes	Some Changes	Unlikely
Do I get a <i>new</i> Plan with a new start date on the portal?		No	Yes	Yes	Yes
Can I use up leftover funds from current Plan for stuff I purchase during the <i>new</i> plan?		Yes	No	No	No
Can I still make claims from my <i>old</i> Plan for supports and services I bought before the <i>new</i> Plan started with leftover funding?		Yes	Yes	Yes	Yes
Will my <i>new</i> Plan end early?		No	Maybe	Maybe	Maybe
Will this <i>new</i> Plan last the full time?		Maybe	Maybe	Maybe	Maybe
What Plan am I likely to get for my young (ECEI) child?		Maybe	Unlikely	Unlikely	Yes
Can I ask for a review of a reviewable decision within three months if I'm not happy with the <i>new or extended</i> Plan?		No	Yes	Yes	Yes
Do I need to provide therapy reports?		No	Unlikely	Maybe	Yes

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